YOUR HOUSEHOLD EMERGENCY PLAN







Wyre Forest District Council

REDDITCH BOROUGH COUNCIL
making a difference

Bromsgrove District Council
www.bromsgrove.gov.uk

Household Emergency Plan

Emergencies can affect anybody, at anytime.

We often think emergencies affect other people and the phrase, 'it will never happen to me' is frequently used, but emergencies can and do happen to anyone. They can occur without warning and affect us in different ways.

An emergency could be a flood, a fire or a loss of basic services (such as power and water). Some incidents may require you to leave your home for a short period of time. Other incidents, such as a disruption to an essential service (for example water or travel networks), or being stranded due to adverse weather, are not always an emergency but do affect our everyday lives.

Being prepared can help reduce the effect on your life, reduce the need of support from others and help you support those who are more vulnerable in your community.

This household plan is for you to use at home. It includes sections for you to fill in, which will help you and your family prepare for an emergency.

If you think your life or the life of another is in danger always call 999

Go In, Stay In, Tune In.

Sometimes when an incident is occurring you may not be in direct danger but your life may be affected. In these situations the advice is often **GO IN, STAY IN, TUNE IN.**



Go In

- Wait inside until you are told it is safe to leave.
- Do not use your phone; keep lines free for emergency use only.



Stay In

- Close and stay away from windows and doors.
- Stay calm and wait for further advice.
- Children attending school will be cared for at school.



Tune In

- Listen to local media for further information/instructions.
- If advised to leave your home follow the route as instructed, as certain paths may be blocked or dangerous.

Radio Station	Frequency
BBC Hereford & Worcester	104.6 FM
Free Radio	102.8 FM

Website

Website: www.wyreforestdc.gov.uk Search "Emergencies"

The below organisations use social media pages to keep you informed in times of an emergency.

Social Media	
Bromsgrove District Council	@BromsgroveDC
Environment Agency	@EnvAgency
Hereford & Worcester Fire and Rescue	@HWFireControl or @HWFire
Redditch Borough Council	@RedditchMatters
Warwickshire & West Mercia Police	@WMerciaPolice
Worcestershire County Council	@worcscc or @WorcsTravel
Wyre Forest District Council	@WyreForestDC

Emergency Bag

We recommend you have an emergency bag packed in case of an emergency evacuation or being stranded in your home. We suggest you include:

- [ ] **Personal medication**
- [ ] **First aid kit**
- [ ] **Toiletries**
- [ ] **Torch (battery or wind up)**
- [ ] **Identity documents (passports/drivers licence)**
- [ ] **Radio (battery or wind up)**
- [ ] **Spare batteries**
- [ ] **Notebook and pencils/pen**
- [ ] **Change of clothes/blankets**
- [ ] **Baby food and accessories**
- [ ] **Bottled water**
- [ ] **Non-perishable food/snacks**
- [ ] **Spare keys for house and car**
- [ ] **Insurance documents or details**
- [ ] **Money**
- [ ] **Glasses/Contact lenses**
- [ ] **Mobile phone and charger**
- [ ] **Candles/matches**
- [ ] **Pet food and accessories**
- [ ] **Children's toys/activities**

Top Tip: If you or a member of your family has specific medical problems that require a permanent supply of water, gas or electricity, you can contact your supplier and register your special needs.

Important Telephone Numbers

Floodline	0345 988 1188
Flood Action Group	
NHS Direct	111
Doctors Surgery	
Wyre Forest District Council Bromsgrove District Council Redditch Borough Council	01562 732928 01527 881288 01527 64252
School/Nursery/Childminder	
Water Provider	
Gas Provider	
Electricity Provider	
Home Insurance	
Car Insurance	
Employer	

Household Contact Details

Use this section to list the members of your household and their contact numbers:

Name	Mobile	Landline

Where will you meet? If you can't get home or contact each other, pick two places where you could meet. One close by, the other slightly further away in case the emergency is more widespread.

Name	Address	Home & Mobile No.

If you have to leave your home - where and how do you turn off the water / gas / electricity? Only do this if you have time to do so.

	Location of your isolation/turn off point.
Water:	
Gas:	
Electricity:	

Will any neighbours need our help?

Name	Address	Home & Mobile No.

If you have time, secure your premises before you leave. Do not return home until you are told it is safe to do so.

General Safety Measures

- Add an emergency contact in your mobile phone. We suggest inputting it as ICE (In Case of Emergency) so they are clearly identifiable.
- Keep emergency contact numbers of family in your phone AND wallet/purse.
- Teach children how and when to call the emergency services.
- Make sure you have adequate household insurance and that you store important documents carefully e.g. safe from flooding etc.
- Remind your family how to use any fire appliances that you may have. eg fire blanket.
- Install and regularly test smoke and carbon monoxide detectors.
- Ensure you have a complete first aid kit. If possible do a first aid course.
- Identify the best and safest escape route from your home. Always keep the route clear from obstructions.

Notes/Additional Information